

Results Breakdown

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|-------------------------|----|--|----------------|---|
| <u>Legal Compliance</u> | | | <u>Average</u> | |
| A's | 21 | | 73 | C |
| B's | 29 | | | |
| C's | 23 | | | |
| D's | 18 | | | |
| F's | 25 | | | |
| <u>Customer Service</u> | | | <u>Average</u> | |
| A's | 88 | | 93 | A |
| B's | 19 | | | |
| C's | 7 | | | |
| D's | 2 | | | |
| F's | 0 | | | |

Highest Combined Average Score – Coronado Police Department (102.5)

Highest Legal Compliance Scores (tie) – Banning Police Department (100)

Contra Costa Sheriff (100)*

Coronado Police Department

El Cerrito Police Department

Half Moon Bay Police Department

Santa Rosa Police Department

Lowest Legal Compliance Scores (tie) – Santa Monica Police Department (40/F)

Stockton Police Department (40/F)

Highest Customer Service Scores (tie) – Coronado Police Department

Covina Police Department

Davis Police Department

Dublin Police Department

El Dorado County Sheriff

Marin County Sheriff

Mountain View Police Department

San Mateo County Sheriff

Lowest Customer Service Score – CHP North Sacramento (80/B-)

Most Improved Score from Original Audit – Banning Police Department

(January=F-, November=A+)

Most Degraded Score from Original Audit – San Bernardino Police Department

(January=B, November=D+)

Highest Report Fees – Placer County Sheriff (\$35)

*Contra Costa Sheriff was the highest scoring (legal compliance) Sheriff's agency in the state.